

**Lola Hogan, CPCU, ARM, ARe**  
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## SUMMARY

With over 35 years of insurance industry experience, which includes 20 plus years of experience as an insurance executive, Lola Hogan understands and can explain both the theoretical and practical aspects of claims handling. For 11 years, she served as the Vice President and Chief Claim Officer for Sequoia Insurance Company in Monterey, California. In addition to her management duties, Ms. Hogan has personally handled and managed a broad range of complex, high exposure first and third-party claims, umbrella claims and suits against the company, throughout her career. She has personally handled well over 100 mediations and MSC's. Ms. Hogan has extensive experience in giving deposition and trial testimony.

## POSITIONS HELD

<b>Lola Hogan Insurance Consulting LLC</b> <i>Insurance Consultant – Expert Witness</i>	2014 - present
<b>Nationwide Insurance Company</b> <i>Commercial Casualty Complex Loss Consultant</i>	2016-2019
<b>Riverport Insurance Company</b> <i>Senior Litigation Specialist</i>	2015 -2016
<b>Nonprofits' Insurance Alliance Group, Santa Cruz, CA</b> <i>Senior Litigation Specialist – Temporary</i>	2014 - 2015
<b>Sequoia Insurance Company – An AmTrust Financial Company</b> \$100 million Commercial Lines P&C Company <i>Claim Manager</i>	2013 – 2014
<b>Sequoia Insurance Company</b> \$100 million Commercial Lines P&C Company with small Personal Lines Operation <i>Vice President and Chief Claims Officer (company sold April 2013)</i>	2003 – 2013
<b>Nonprofits' Insurance Alliance Group, Santa Cruz, CA</b> <b>Nonprofits' Insurance Alliance of California (NIAC) – founded 1989</b> <b>Alliance of Nonprofits for Insurance Risk Retention Group (ANI-RRG) - founded 2001</b> <i>Vice President, Claims</i>	1997 – 2003
<b>Sequoia Insurance Company, Pleasanton, CA</b> <i>Director of Claims</i>	1994 – 1997
<b>Major Insurance Carriers, CA</b> <i>Branch Claim Manager; Multi Line Resident Adjuster</i>	1977 – 1994

## AREAS OF EXPERTISE- PERSONAL AND COMMERCIAL LINES

Claims Handling  
Third Party Liability – Duty to Defend, Duty to Settle  
First and Third-Party Bad Faith

**EXPERT WITNESS TESTIMONY – LIST AVAILABLE UPON REQUEST**

**PROFESSIONAL TRAINING**

CPCU DESIGNATION  
ARe Designation  
ARM Designation  
Industry conferences and seminars  
California Fair Claims Practices Certification Annually

**PROFESSIONAL AFFILIATIONS**

FEDERATION OF DEFENSE AND CORPORATE COUNSEL (FDCC) MEMBER 2013 - PRESENT  
Pacific Claims Executive Association President 2007 Member 1999 – Present  
Association of Northern CA Defense Counsel Industry Liaison 1996 – 98, 2007- 2019  
San Francisco Chapter CPCU 1997- Present

**EDUCATION**

BA HISTORY  
**UNIVERSITY OF CALIFORNIA AT DAVIS**  
*Graduated Outstanding Woman*

MA SECONDARY EDUCATION  
**CALIFORNIA STATE UNIVERSITY, SACRAMENTO**

**INDEPENDENT ADJUSTER LICENSES HELD**

AK AZ CA (License 2J00700)HI ID MT NM NV OR TX UT WA WY

**PERSONAL**

Ms. Hogan lives in Pacific Grove, California with her husband and three Siamese cats.  
She enjoys travel, reading and a glass of chardonnay with friends.